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| DATE | September 25, 2022 |
| TEAM ID | PNT2022TMID26000 |
| PROJECT NAME | PROJECT Smart Waste Management System for Metropolitan Cities |
| MAXIMUM MARKS | 2 MARKS |

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| problem statement | I am (customer) | I am trying to | but | because | which makes me feel |
| ps-1  Trying logging into website | user | log in into the website | The service is very low | server is down | annoyed |
| ps-2 smart waste management | consumer | bring in smart clean city | The process is too big | we need people to co-operate | is better for the city. |